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product data sheet

Documentum ERMXtender

Report Management/COLD for ApplicationXtender

Each day, organizations produce hundreds of thousands of pages of computer-generated reports, such as statements, bills, invoices, policies, contracts, and other internal reports. In the past, these reports have been produced on paper, routed around the organization or mailed to the customer, and subsequently stored on microfiche, microfilm, or paper. Those methods of report creation and distribution are outdated and inefficient compared to what is capable today. Producers and consumers of enterprise reports demand immediate, anytime access. Reports need to be available electronically and accessible on a 24x7 basis from anywhere in the world.

Highlights

- Maintains format of print stream reports to ensure exact electronic reproduction in PDF format
- Provides a powerful and easy-to-use data extraction tool for intelligent parsing and indexing of reports
- Allows reports to be viewed on work-stations or transmitted electronically via e-mail or websites
- Processes reports automatically in the background, facilitating immediate availability

Improving Access to Enterprise Reports

Today's information-centric economy produces reports on high volume, all-points-addressable printers, using print stream technology that includes extensive formatting instructions. But creating reports is only one-half of the equation. Reports must also be available and consumable by the people who need to consult them.

ERMXtender provides report processing for advanced print streams, as well as traditional COLD text formats, for management within ApplicationXtender. By providing fast and efficient capture of enterprise report data, ERMXtender turns enterprise reports into e-reports, enabling internal and external report delivery. And by processing, indexing and archiving enterprise reports for online retrieval, ERMXtender provides a significant return on investment, allowing organizations to reduce the cost and improve the productivity of multiple business processes. It improves access to information while reducing or eliminating costs associated with paper, film, and microfiche.

ERMXtender is an integral part of the Documentum ApplicationXtender family of content management solutions.

Capabilities for Collecting and Processing Reports

- Includes direct support for IBM AFP, Xerox Metacode, and HP PCL print streams, Adobe PDF, as well as ASCII and EBCDIC(K) text formats
- Maintains the format of print stream reports, including fonts, boxes, logos, and other graphics, as well as interpreting dynamic formatting to ensure exact electronic reproduction in industry-standard PDF format

- Includes forms-overlay capability to enable enhanced presentation for text-based reports
- Provides intelligent, automatic parsing and indexing of reports, including mixed report types, with a powerful, easy-to-use data extraction tool
- Supports multiple indexing rules for basic and complex report processing integration for delivery
- Releases reports automatically for management and viewing within ApplicationXtender and WebXtender browser client module
- Enables customer service representatives to see report information in the same way as customers, improving response to customer inquiries
- Allows reports to be viewed on workstations, accessed over the Web, or transmitted electronically via e-mail

An Automatic and Scalable Report Management Solution

- Allows you to process reports automatically in the background, facilitating immediate availability
- Includes powerful tools to audit system use and performance, including job status information and confirmation of job completion
- Enables integration with Documentum DiskXtender to ensure long-term availability and retention of report information, using whatever media best meets enterprise requirements (optical, WORM, tape, DVD, or CD-ROM)
- Enables integration with Documentum WorkflowXtender to trigger business processes during report processing

About Documentum

Documentum, a division of EMC, provides enterprise content management solutions that enable organizations to unite teams, content, and associated business processes. Documentum's integrated set of content, compliance, and collaboration solutions support the way people work, from initial discussion and planning through design, production, marketing, sales, service, and corporate administration. With a single platform, Documentum enables people to collaboratively create, manage, deliver, and archive the content that drives business operations, from documents and discussions to e-mail, Web pages, records, and rich media. The Documentum platform makes it possible for companies to distribute all of this content in multiple languages, across internal and external systems, applications, and user communities. As a result, Documentum customers, which include thousands of the world's most successful organizations, harness corporate knowledge, accelerate time to market, increase customer satisfaction, enhance supply chain efficiencies, and reduce operating costs, improving their overall competitive advantage.

For more information about Documentum, visit www.documentum.com or call **800.607.9546** (outside the U.S.: +1.925.600.6754).

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