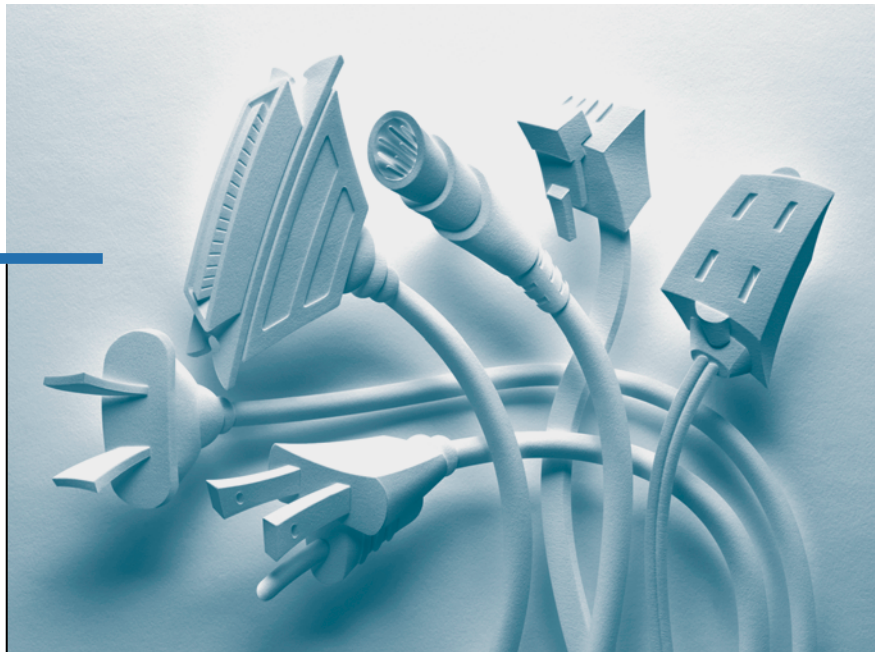# eFlow™

Workflow and Smart Portal Solutions

NMS IMAGING

FEATURES:

Automate and Streamline work processes

Adapt to your web site appearance

Information security controls and auditing

Single sign-on and single point-of-access

Data processing and documents systems integration

Central repository for "all" your information

Works with current data processing systems

Maintain documents in an organized, front-office-friendly way

WHAT IS POSSIBLE

What if your data processing systems, web site, email and document management system could automatically work together to serve customers and personnel better? At NMS Imaging we have combined our legacy of providing state-of-the-art information delivery and document management systems, with workflow technology to redefine the potential of portals.

Ordinary portals pull data together from many systems and sources to simplify what is being viewed. Smart Portal Technology adds automated data exchange and updates between systems, while combining documents together with data. This truly delivers on the promise of putting information to work effortlessly, with less waste, less error, and lower total cost of ownership.

HOW IT WORKS

Smart portal technology automatically captures data that someone enters into a page on your web site into a document (such as a loan application or purchase order). The resulting document is automatically stored in your document management system archive. Additionally, the same information is posted in your data processing system(s) to initiate the client transaction. After that, a thank you email is sent to the client, confirming receipt of the application, and assuring a prompt response. Finally, the document(s) and any relevant data are delivered to a work queue someone in your organization.

eFlow™

WITH eFLOW…

All access to customer-file access is secured and tracked with user actions recorded and reported to ensure compliance.
"Achieve Compliance"

Users who participate in operating processes need not be consumed with logging into and navigating through multiple systems to get work done.
"Easier work means less training"

Work is queued up to users in the smart portal automatically and systems are updated along the way.
"Work is expedited and the operation produces more in less time"

Information that does not traditionally fit into your data processing system such as faxes, office forms, checks and correspondence are stored and managed in the smart portal.
"Finally, ALL of your management information is truly available in one place."

HOW IT WORKS

All of this takes place within seconds of the applicant hitting the submit button on your web page.

As an added convenience, the client may print the form page from your web site and fax or mail it into a central location. Once received, you can then image the form on your end to trigger the same automated process.

The smart portal will continue to collect additional documents or data as the business process moves forward, updating systems and triggering communications to accelerate the end-to-end cycle.

Microsoft
CERTIFIED
Partner

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